

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 FEBRUARY 2016 – 30 APRIL 2016

SERVICE	Complete	Delayed but rescheduled	Total
CHILDREN & FAMILIES	6	3	9
COMMUNITY & CULTURE	0	7	7
ECONOMIC DEVELOPMENT	3	0	3
EXECUTIVE DIRECTOR CUSTOMER SERVICES	3	0	3
FACILITY SERVICES	4	0	4
IMPROVEMENT & HR	1	1	2
PLANNING AND PERFORMANCE	1	0	1
ROADS & AMENITY SERVICES	3	2	5
STRATEGIC FINANCE	2	0	2
TOTALS	23	13	36

RECOMMENDATIONS DUE AFTER 30 APRIL 2016

SERVICE	Complete	On Course	Delayed but rescheduled	Total
CHILDREN & FAMILIES	3	0	0	3
CUSTOMER & SUPPORT SERVICES	0	1	0	1
ECONOMIC DEVELOPMENT	0	1	2	3
EDUCATION	1	9	1	11
GOVERNANCE & LAW	0	1	0	1
IMPROVEMENT & HR	5	1	0	6
ROADS & AMENITY SERVICES	0	1	0	1
STRATEGIC FINANCE	2	0	0	2
TOTALS	11	14	3	28